

Snagging Issues with Autotrail Comanche

Date of Purchase: 06 May 2015

- 06 May 2015** Long outside locker extremely difficult to unlock and lock
Fault notified at handover
Recommended to press my knee against the door
Adjusted catches myself, although still tight and may eventually break the key
- 07 May 2015** Locator for door bin broken – evidence of previous attempt at repair
Fault notified to **** Service 04 June 2015
Discussed with ***** on 12 June 2015 and we were offered a second-hand door card. After consideration, we refused this on 13 June 2015 and requested a new one under warranty
- 09 May 2015** One locator clip for hob top broken and another has ‘spread’
Fault notified to **** Service 04 June 2015
Discussed with **** on 12 June 2015 and also notified them that a third clip had now ‘spread’
- 10 May 2015** Front overhead fly screen doesn’t close to front edge
Fitted draught excluder tape myself but **** later noticed the frame still had excess moulding plastic which they cut off and screen now closes
- 15 May 2015** Water outlet from bathroom hand basin came out and flooded cupboard
Replaced pipe and located correctly myself
- 16 May 2015** O/S wardrobe door sticks. Top hinge being pulled away from frame. Screws won’t tighten
- 21 May 2015** Top screws completely out of frame. Middle screws starting to pull out.
Removed door to prevent further damage
Reported to **** Service 04 June 2015
Door fitted on next visit to ****
- 24 May 2015** Connector to light under bedroom step came off
Replaced myself
- 07 June 2015** 12v control panel tripped out overnight – no obvious reason
- 07 June 2015** 12v control panel tripped out during day while we were out
Notified **** Service 11 June 2015

- 10 June 2015** Fault on Truma control panel – fault code E 69 H. Not in handbook so phoned Truma. “Fault code is for circulating air motor. Return to dealer as may require new PCB.”
Notified **** Service 11 June 2015
- 12 June 2015** 12v control panel tripped again while we were out
Notified **** Service 13 June 2015
- 13 June 2015** No aerial or satellite cable to rear bedroom TV point
Notified **** Service 13 June 2015
Had to pay for aerial cable to be fitted – not standard!
- June 2015** Massive oil leak. **** suspected filter oil ring not seated correctly – FIAT wouldn’t authorise them to change the filter so *we had to pay for it* or leave van with FIAT for at least two days. Filter changed, but still leaking oil – discovered the oil pressure switch had not gasket fitted from new. Once again, FIAT wanted us to have the motorhome picked up from **** for return to them at Birtley, then wait for it to be sent back again. *Paid for **** to fit a new switch with gasket*
- 04 April 2016** *Faults still evident at sale of motorhome*
Screws for top and middle hinge of toilet door pulled out. Door held in place by plastic ‘hinge cover’
Waste water level display won’t read correctly. Read ‘empty’ after standing with drain valve open for 2 months, but as soon as water started going into the tank it read ‘full’
Cord at bottom of hab door fly screen snapped
Catch on bottom door of oven came off – glued it back on
Cracks starting at top left corner of garage door on driver’s side
Corrosion under plastic on both cab doors

Take care when buying cheap, brand-new £80,000 motorhomes!!
