

§ 24 Medical transport

(1) A protected person is on a journey worldwide and an acute, unexpected illness or injury occurs. A medical transport is medically meaningful and justifiable after consultation of the ADAC physician with the treating physician. The ADAC doctor arranges the transport of the sick and determines the appropriate means of transport.

(2) We carry out the transport as a service itself or arrange it and - if necessary - arrange for the medical care and support by a doctor or paramedic. The transport of the sick is to a hospital in the place of the protected person. If the protected person can not take care of her luggage carried on the journey, we will transport it as a service to her place of residence.

(3) The transportability must be certified by the treating physician. The illness or injury and its duration are to be proven by a certificate from the treating physician.

(4) Within the scope of Europe, this service is also provided to the entitled occupants on a voyage with a protected vehicle within the scope of Europe.

§ 25 repatriation of children

(1) A protected person is in the world on a journey and can not take care of battered own or other children under the age of 16 due to illness, injury or death. There are also no nearby persons available for the care of the children. The same applies to one's own children over the age of 16, who are dependent on constant care because of a disability.

(2) We provide as a service a companion to bring the children to their place of residence or to the place of residence of the receiving person. If the original means of transport can not be used, we also reimburse the additional travel costs.

(3) If it is not possible to transport the luggage of the children to be brought home together with their home, we will transport it as a service to the place of residence of the children or of the receiving person.

§ 26 Vehicle return in the event of driver failure

(1) A protected person can not drive the vehicle himself during a journey within the scope of Europe with the protected vehicle due to acute, unexpected illness, injury or death. The driving disability must last longer than 3 days. There is also no suitable passenger in the position to drive the protected vehicle home.

(2) We provide as a service a driver who returns the vehicle together with occupants, baggage and cargo to the place of the protected person. If there are no occupants, we can return the vehicle in a different way. All other costs of the return are not refunded.

(3) If the damage has occurred outside the scope of Europe, the service will be provided from the frontier of the scope of Europe.

(4) The illness and injury and the probable duration of the driving disability shall be demonstrated by a certificate from the treating physician. The vehicle must be safe, secure and free of traffic.

§ 27 Accommodation costs

(1) The protected person is on a journey around the world and has to stay overnight until the performance of the sick transport service (§ 24), home repatriation of children (§ 25) or vehicle return in case of driver failure (§ 26).

(2) If possible, we will arrange a hotel for the protected person and reimburse up to 85, - € per person and night for a stay of at least 3 nights until the above-mentioned services are performed.

(3) Within the scope of Europe, this service is also provided to authorized passengers on a voyage with a protected vehicle.

§ 28 Medical Visits

(1) A protected person is on a journey around the world, and a disease or injury occurs. A hospital stay of more than 2 weeks at the place of illness or injury is therefore necessary.

(2) We reimburse the additional travel and accommodation costs incurred per person from nearby people up to a total of 512, - €.

(3) Confirmation of the hospital over the duration of the hospital stay shall be provided.

(4) Within the scope of Europe, this service is also provided to authorized passengers on a voyage with a protected vehicle.

§ 29 Retrieval of pet animals (dog or cat)

(1) A protected person is on a journey all over the world and can not provide for a dog taken home or a home taken from home because of illness, injury or death. There are no other persons on the ground or other fellow travellers available for the care of the pet.

(2) As a service we bring the pet to the place of the protected person, to a person named by her or to a shelter near her residence.

(3) The pet shall be retrieved if the pet is healthy, does not meet any official or veterinary regulations, the pet is ready for transport and does not pose a risk to the pet. At our request, an (amts) veterinary certificate must be obtained before retrieval.

§ 30 Extraordinary travel home

(1) A protected person is on a journey worldwide and has to cancel or prolong it because

a) the partner or a close relative dies (children, parents, siblings, grandparents, grandchildren or parents or children) (

B) serious damage has occurred to the person or persons of the protected group of persons as a result of fire, storm, hail, flood, storm, flood, Berggrutsch, earthquake, Schneelawine or deliberate criminal offense of a third party.

(2) We reimburse the travel expenses incurred by the extra-ordinary home journey for the direct journey home to the domicile of the protected person or for the journey to the place of the event and the resulting additional accommodation costs for the protected person. The maximum amount for this service is 2600 € per claim for all protected persons.

(3) If the unscheduled departure is not possible with the protected vehicle and if a suitable passenger is not able to drive the protected vehicle home, then we will bring the protected vehicle to the place of the protected person in the case of a damage within Europe as a service back.

(4) The reason for the unscheduled departure is to be proved.

§ 31 Assistance in special emergencies

(1) A protected person is traveling around the world in a special emergency and needs help to avoid serious disadvantages, especially for health and property.

(2) We take the necessary measures and assume the cost per claim up to a total of 500, - €.

(3) In the event of a death in a protected person on a trip to Germany, we shall, upon request, assist in the organization of the transfer to their place of residence and assume the transfer costs up to a total of 500 € instead of the costs pursuant to paragraph 2.

(4) Repatriation and repair costs, as well as emergencies resulting from the non-fulfillment or non-fulfillment of transport and accommodation contracts related to a journey, are excluded from the protection.

§ 32 Dispatch of medicines and spectacles (not in Germany)

(1) A protected person is on a journey outside Germany all over the world and requires a prescription drug for the purpose of maintaining or restoring his or her health, whose procurement is not possible on the spot. The ADAC doctor decides, after consultation with the treating physician abroad or the family physician, about the necessity of a drug delivery.

(2) We provide and deliver the medicinal product as a service. We do not bear the costs of the medicinal product.

(3) A medicinal shipment shall not be carried out if the import or export authorization can not be obtained, the ADAC doctor may name a substitute product available abroad, or the medicinal product may be regarded as an addictive substance.

(4) The collection of the medicinal product and the initiation at the customs must be initiated by the protected person. The necessary costs for the collection of the medicine are refunded by us. If the

medicinal product is not collected at the place of destination, the resulting damage shall be compensated.

(5) If the prescribed glasses or contact lenses of the protected person have been damaged, lost or stolen on a journey outside Germany, and if there is no other way of obtaining a replacement on the spot, we will send a replacement glasses from the place of residence as a service. The prerequisite is that the spare glasses will be handed over to us. The provisions for the dispatch of medicinal products pursuant to paragraphs 3 and 4 shall apply mutatis mutandis.

(6) Within the scope of Europe, this service is also provided to authorized passengers on a voyage with a protected vehicle.

§ 33 Assistance in the case of loss of travel documents (not in Germany)

(1) A protected person is on a journey outside Germany all over the world and loses important documents or these are stolen.

(2) We help with the replacement of passport, ID card, driver's license and the blocking of credit cards.

(3) We reimburse the telephone, travel and accommodation costs additionally caused by the replacement procurement as well as the official fees of the issuing authority abroad per claim up to a total of 260, - €.

(4) The loss of the documents shall be demonstrated by means of a police protocol as well as by the confirmation of the issuing authority abroad.

§ 34 Help with language problems / interpreting service (not in Germany)

(1) A protected person is on a journey outside Germany all over the world and a medical condition, accident, death or difficulties with authorities occur. A translation aid is needed for discussions with local doctors or authorities.

(2) We help with our emergency call stations and multilingual ambulances in the discussions. If necessary, we will help arrange an official interpreter.

(3) We will reimburse the costs of the officially interpreted interpreter for up to a total of 160, - €.

(4) Within the scope of Europe, this service is also provided to the entitled occupants on a voyage with a protected vehicle within the scope of Europe.